



PROJECT	REF	RE	V ITEM CODE	\bigcirc
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SANITARY WARE SPECIFICATION SHEET

Item Descriptions Stern (Israel) "Elite SD" Chrome plated liquid soap dispenser with built-in sensor in		Illustration/ Drawing	
	DC Supply with 6D bat		
Model	Elite Soap Dispenser B		T. Contraction of the second s
Code Number	236110		
Finish	Chrome Plated		
Supplier	Acme Sanitary Ware C Mr. Eric Wong/ Mr. Do		
Contract Tal/East	e e		
Contact Tel/Fax	(852) 2388-7171 / (852		³ / ₂ % [3.322] ⁸ / ₂ % ⁸ / ₂ %
E-mail Website	acme@acmesanitary.co		
WEDSITE ELITE SOAP DISPENSER B	www.acmesanitary.con	n.nk	
functions can be performed by u soap tank, temporary off, coming Application: Closing automatically without du the bathroom will stay organized creates a germ-free and automate Use: Touch free electronic soap dispe	ripping, Stern´s touch free soap d l and neat. Combined with Elite to	uantity selection, refill the ispenser helps to ensure that ouch free electronic faucet, it ated automatically when the	
	PRODUCT AT A GLANCE		Lavatory mounted
Installation Lav	ratory mounted		Power source:
Power Supply	attery Box for 6D batteries. 2V Transformer		Battery box for 6xD batteries Stern Soap & Water:
Soap pur	er soap bottle. This soap dispenser includes a peristaltic Ip that allows the use of any kind of liquid soap, detergent or bacterial gel.		Elite matching faucet Default soap dosage: 1.4 cc
	tory setting of 1.2 to 1.6 cc depending on the selected soap. The soap ntity can be changed using the soap dispenser remote control.		Soap viscosity: 100-3800 cPs
	Refill Easy to use manual refill button used for soap priming. This function can also be performed with the remote control.		VIDEO: https://youtu.be/H8Mu
	OPTIONAL ACCESSORIES		zo24l9w
PRODUCT NAME	p	PART NUMBER	
Heavy Duty Brass Base Kit	0	07246036	1 4 1 4 1 4 1 4
Soap dispenser anti-rotation Kit		07246046	
Remote Control for liquid soap disp	ensers 0	07100008	

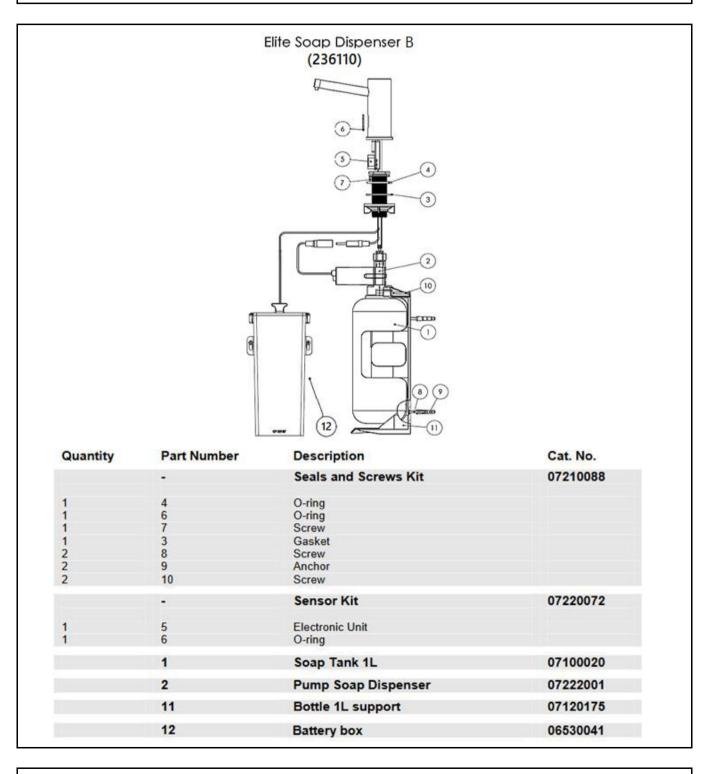
* All information of the above is for the reference only. No prior notice is made if any changes.





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SPARE PARTS LIST



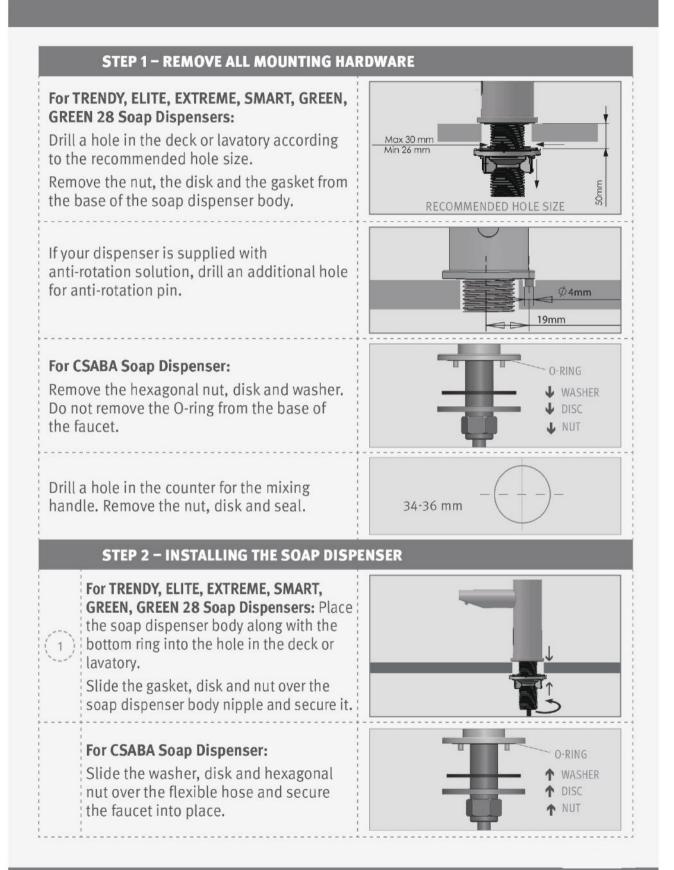
Note: In order to locate the relevant spare part, please check the corresponding parts and part mumber in the drawing. Minimum order quantity will be required.

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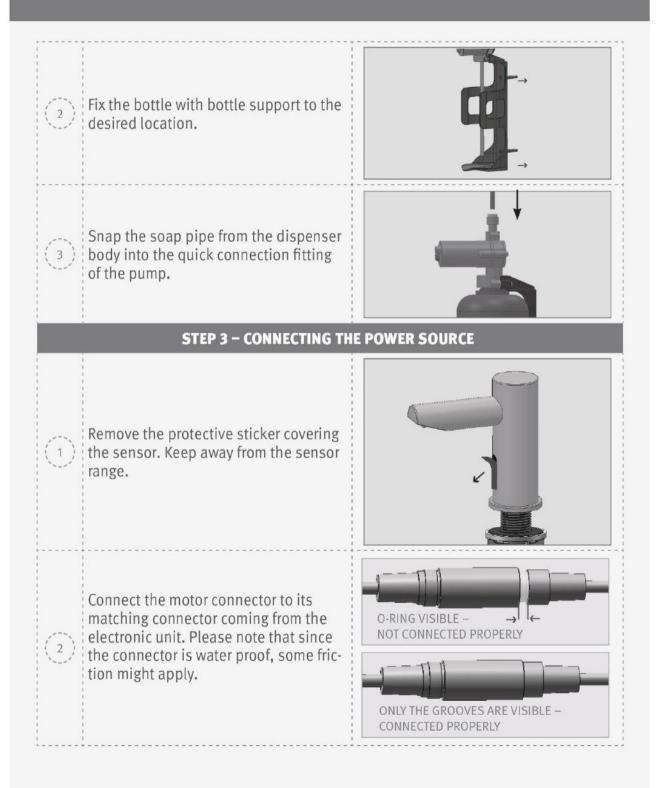
INSTALLATION







INSTALLATION



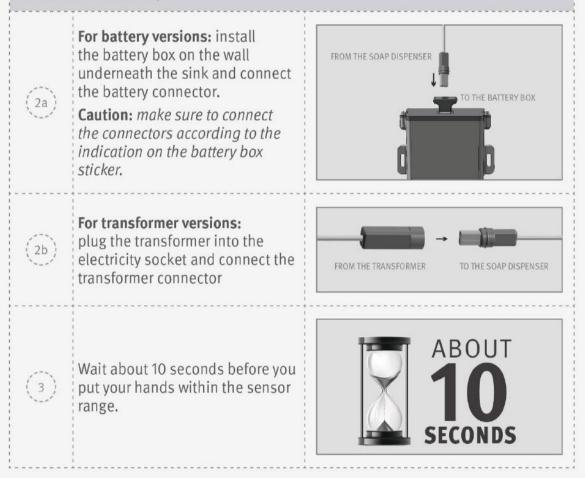




INSTALLATION

IMPORTANT: the 4 contacts connector should be connected properly so that the white o-ring is not visible and a clicking sound is heard.

PAY ATTENTION: If the 4 contacts connectors is not connected properly, the motor will work continuously.







TROUBLESHOOTING

Indication	Investigation	Cause	Solution	Illustration
False activation: Soap dispensing	Continuous discharge from the nozzle	AUX connector not fully inserted	The connector should be inserted fully until white o-ring is not visible. Remove the o-ring if necessary	O-RING VISIBLE - NOT CONNECTED PROPERLY ONLY THE GROOVES ARE VISIBLE - CONNECTED PROPERLY
	Random discharge from the nozzle	Reflection issue from other object	Eliminate any cause of reflection and if necessary use appropriate remote control to shorten detection range.	Min 1.5 M
	Soap discharging from pump housing.	Damaged pump due to high viscosity or debris in pipes	Replace the Pump. Rinse warm water through the pipe and the body of the soap dispenser all the way to the nozzle.	
Soap not dispensing	Pump is making sounds when sensor is activated	Soap tank is empty	Fill with soap with correct viscosity (100 - 3800 cPs) and prime pipes using the fill button on remote control.	Û
		Soap dispenser has not been primed	Prime the soap dispenser by pressing the fill button on the remote or by pressing the refill button located at the bottom of the pump, until soap exits the nozzle.	Press FILL
		Damaged pump (discharge from housing)	Replace the Pump	
		Debris or dried soap in the pipe or tank	Run warm water through pipe, pump, and body all the way to the nozzle. Replace with soap of correct viscosity.	
		High viscosity soap (> 3800 cPs)	NOTE: Using the soap dispenser with high viscosity soap may cause permanent damage to the pump and shorten the lifecycle.	Soap Viscosity (100 · 3800 cPs)
		Bent pipes	Unbend or straighten pipes.	





TROUBLESHOOTING

Indication	Invest	igation	Cause	Solution	Illustration		
Soap not dispensing	dispensing not making sound when the sensor is		pensing not making blink sound when when the sensor is is pla	Sensor is blinking when hand is placed in front	AUX connector not fully inserted	The connector should be inserted fully until the white o-ring is not visible. Remove the o-ring if necessary	0-RING VISIBLE - 44 NOT CONNECTED PROPERLY ONLY THE GROOVES ARE VISIBLE - CONNECTED PROPERLY
			Refill button on pump does not activate the pump.	Replace the Pump. Rinse warm water through the pipe and the body of the soap dispenser all the way to the nozzle.	Press		
			Damaged pump (discharge from housing).				
			Debris or dried soap in the tank or tubing	Run warm water through pipe, pump, and body all the way to the nozzle. Replace with soap of correct viscosity. NOTE: Using the soap dispenser with high viscosity soap may cause permanent damage to the pump and shorten the lifecycle.			
		Sensor is not blinking when hand is placed in front	Refill button on pump does not activate the pump.	Transformer: Check operation with functioning transformer. Where necessary replace with appropriate transformer. For part numbers see spare parts list.	Refill button		
		1 1 1		Battery: Check operation with functioning battery pack. Where necessary, replace batteries or replace the battery pack: Battery pack (without batteries)			
			Reflection issue from other object	Eliminate any cause of reflection and use appropriate remote control to shorten detection range.			
			Damaged sensor	If the above two solutions have not resolved this issue replace with appropriate sensor. For part numbers see spare parts list.	Replace sensor		